This product qualifies for ENERGY STAR in the "factory default" setting and this is the setting in which power savings will be achieved. Changing the factory default picture settings or enabling other features will increase power consumption that could exceed the limits necessary to qualify for ENERGY STAR rating. For more information on the ENERGY STAR program, refer to energystar.gov.
• If an outside antenna/satellite dish or cable system is to be connected to the TV, make sure that the antenna or cable system is electrically grounded to provide some protection against voltage surges and static charges.

• Article 810 of the National Electrical Code, ANSI/NFPA 70, provides information with regard to proper grounding of the mast and supporting structure, grounding of the lead-in wire to an antenna discharge unit, size of the grounding conductors, location of antenna discharge unit, connection to grounding electrodes, and requirements of the grounding electrode.

• Lightning Protection: For added protection of the TV during a lightning storm or when it is left unattended or unused for long periods of time, unplug the TV from the wall outlet and disconnect the antenna or cable system.

• Power Lines: Do not locate the antenna near overhead light or power circuits, or where it could fall into such power lines or circuits. Remember, the screen of the coaxial cable is intended to be connected to earth in the building installation.
Take a moment to register your product at VIZIO.COM/PRODUCT-REGISTRATION

Why register?

Customized Support
Get assistance quickly with your information on hand.

News and Offers
Take advantage of the latest news and special offers from VIZIO.

Safety and Satisfaction
Stay up-to-date with important product updates and notifications.

REGISTER YOUR VIZIO PRODUCT NOW
Do you have questions? Find answers at SUPPORT.VIZIO.COM

Find help with:
- New product setup
- Connecting your devices
- Technical problems
- Product updates and more

Live chat support available

You can also contact our award-winning support team at:

Phone: (877) 698-4946 (toll-free)

Hours of Operation:
Monday - Friday: 7 AM TO 11 PM (CST)
Saturday - Sunday: 9 AM TO 6 PM (CST)

Se habla Español • Nous parlons Français
PACKAGE CONTENTS

- VIZIO LED HDTV
- Remote Control with Batteries
- This Quick Start Guide
- TV Stands
- Power Cable
- 4 x Phillips Screws
USING THE REMOTE

INPUT
Change the currently-displayed input.
A/V CONTROLS
Control USB media player and some apps.
CLOSED CAPTIONS
Open the closed caption menu.
EXIT
Close the on-screen menu.
OK
Select the highlighted menu option.
BACK
Go to the previous on-screen menu.
VOLUME UP/DOWN
Increase or decrease loudness of the audio.
MUTE
Turn the audio off or on.
WIDE
Change the display mode.
NUMBER PAD
Manually enter a channel.
ENTER
Confirm channel or passcode entered using the number pad.
APP LAUNCHER
Quickly launch the pictured App.
(Also turns the TV on if it is off.)
POWER
Turn TV on or off.
MENU
Display the on-screen menu.
INFO
Display the info window.
ARROW
Navigate the on-screen menu.
GUIDE
Display the info window.
V BUTTON
Open the VIA dock.
CHANNEL UP/DOWN
Change the channel.
LAST
Return to the channel last viewed.
PIC
Opens the picture mode menu.
DASH
Use with number pad to manually enter a digital sub-channel.
(For example, 18-4 or 18-5.)
INSTALLING THE BASE

It is recommended that two people take part in the stand installation.

Place the TV screen-down on a clean, flat surface. To prevent scratches or damage to the screen, place the TV on a soft surface such as a carpet, rug, or blanket, and avoid any sharp edges.
Insert the stands into the base of the TV. (The stands are identical.)

Secure each stand to the TV with two (2) M4 Phillips screws (included). Insert the screws into the back of the TV and tighten them using a Phillips screwdriver.

When you are finished, place the TV on a stable, level surface.

Note: The image shown here is for illustrative purposes only and may be subject to change. The actual number of ports and their locations may vary, depending on the model.
FIRST-TIME SET-UP

Connect all of your devices first.

Choose **ONE** connection type for each device.

Match colored connectors to colored ports.

Note: The image shown here is for illustrative purposes only and may be subject to change. The actual number of ports and their locations may vary, depending on the model.
Commonly-Connected Devices:

- Cable or Satellite Boxes
- Blu-ray™ or DVD Players
- Game Consoles

### HDMI CABLE *
**BEST**
- Digital
- HD Video (1080p)**
- HD Audio

### COMPONENT CABLE *
**BETTER**
- Analog
- HD Video (1080p)**
- Stereo Audio

Match colored connectors to colored ports.

### COAXIAL CABLE *
**BETTER**
- Analog
- HD Video (1080i)**
- Stereo Audio

### AV CABLE *
**GOOD**
- Analog
- Video (480i)**
- Stereo Audio

Match colored connectors to colored ports.

* Cables are not included.

** Maximum resolution.
2

Remove the battery cover by pressing gently on the logo and sliding away from the remote.
Insert the included batteries.
Gently slide the battery cover back into place.

3

Connect the power cord to the back of the TV. The flat edge of the connector goes toward the outside of the TV.
Plug the power cord into an electrical outlet.
4. **Back of TV**

If you have a high-speed Internet connection, connect an Ethernet cable from your modem or router to the back of your TV as shown.

For the best Smart TV experience, VIZIO recommends using an Ethernet cable. However, your TV also has built-in Wi-Fi. See the *Connecting to the Internet with Wi-Fi* section for more information.

5. **Choose your mode.**

   Select Store Demo for in-store display.
   Select Home Use for in-home use.

   Seleccione “Home Use” para Modo de Casa o “Store Demo” para Demostración en la Tienda.
   Choisissez “Home Use” pour Mode Domicile ou “Store Demo” pour Démonstration de Magasin.

   - Store Demo
   - Home Use

**Select a Language**

Press to use English as the primary language.

- English
- Español
- Français

Turn the TV on by pressing the **POWER** button on the remote. The Guided Setup app is displayed.

Use the **Arrow** buttons on the remote to select **Home Use** and press **OK**. Use the **Arrow** buttons on the remote to select your preferred language and press **OK**.

Follow the on-screen instructions to complete the first-time setup.

If you skipped a step or would like to repeat the guided setup, see the *Help Topics* page.
1. Press the MENU button on the Remote Control to display the TV SETTINGS menu.

Use the **Up** and **Down** Arrow buttons to select the chapter you want to view.

Use the **Left** and **Right** Arrow buttons to browse through the pages in each chapter.

Press the **EXIT** button to exit the on-screen User Manual.

Press the **BACK** to return to the Table of Contents Page.
CONNECTING TO THE INTERNET WITH Wi-Fi

1
If you have already set up a wireless connection during the first-time setup, you can skip this section.

To connect to a wireless network you will need:

- Wireless Router
- High-speed Internet connection
- SSID (Wireless network name)
- Network Password

For streaming video, your Internet connection speed should be 1.5 Mbps or higher.

If you don’t know how fast your connection speed is, contact your Internet Service Provider (ISP).

2
Press the MENU button to display the TV SETTINGS menu. Use the Arrow buttons to highlight Guided Setup and press OK. The GUIDED SETUP menu is displayed.

Highlight Network Setup and press OK. The Network Setup guide is displayed.
Highlight the name of your wireless network (this is the network’s SSID) and press OK.

If you do not see your SSID, you will need to enter it manually by selecting Hidden Network. For more information, see the TV’s User Manual.

Using the on-screen keyboard, enter your network’s password, then highlight Connect and press OK.

If you are having trouble connecting to your network, check your router placement:

- Walls and large metal objects can block the signal.
- Other devices broadcasting at 2.4 or 5 GHz can interfere with the signal.

Wireless Router

- Wall blocks signal
- Furniture blocks signal
- Far from TV

- No wall blocks signal
- No furniture blocks signal
- Close to TV
GETTING STARTED WITH VIZIO INTERNET APPS PLUS®

VIZIO Internet Apps Plus® (V.I.A. Plus) delivers popular online content to your TV. V.I.A. features a selection of Apps that allow you to watch movies and TV shows, listen to music, get weather and news information, and more—all on demand.

A high-speed Internet connection is required to receive product updates and to access online content.

Press the **OK** button to launch an App.

Press the **Left/Right** Arrow buttons to scroll through the Apps on the dock. (The highlighted App is in the center of the dock.)

Press the **V Button** to display the V.I.A. Plus App Dock.
Press the **V Button** twice to launch the fullscreen V.I.A. Plus Apps window.
The fullscreen V.I.A. Plus Apps window allows you to add and store apps. The Apps on the first page are displayed in the Dock and Apps on additional pages can be moved to the Dock.

Press the **V Button** twice to launch the fullscreen V.I.A. Plus Apps window.

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**My Apps**
Features the apps installed on your TV.

**Installed Apps**
The Apps displayed here are also available in the V.I.A. Plus App Dock.

**App Tabs**
Browse through apps on these tabs and add them to your My Apps tab. You can also open the app directly from the app store.

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Note: App location, appearance, and availability subject to change without notice.
# HELP TOPICS

## How do I return to the Setup App?
- The on-screen menu has guided setup. Press **MENU**, then select **Guided Setup**. Select the type of setup you need and press **OK**. The Setup App will begin.
- To reset the TV to factory defaults, press **MENU > System > Reset & Admin > Reset TV to Factory Defaults**. If you have changed the default Parental Control Passcode, enter it now. Select **Reset**. Remember that all of your settings will be lost.

## There is a picture, but there is no sound.
- Press the **VOLUME UP** button on the remote.
- Press the **MUTE** button on the remote to ensure that mute is off.
- Press **MENU > Audio**. Be sure **TV Speakers** is set to **On**.
- If you have an audio device connected to your TV, press **MENU > Audio** and set **Volume Control** to **External**.

## The TV displays "No Signal."
- Be sure your connected devices are turned on.
- Press the **INPUT** button on the remote and select the input to which your device is connected (HDMI-1, HDMI-2, COMP, etc.).

## There are black/gray bars on the top/bottom/sides of the screen.
- Note that some television channels add black bars to the picture.
- Set the TV to **Wide** or **Zoom** mode. Press the **WIDE** button, highlight **Wide** or **Zoom**, and press **OK**.
- Adjust the video settings of your external device.

## There is no power.
- Be sure the power cord is securely connected to the AC socket on the TV and to a working electrical outlet.
- Press the **POWER** button on the remote or on the side of the TV.
- If the above steps do not work, try plugging the power cord into a different outlet.

## The V.I.A. App is not working.
- Be sure your TV is connected to the Internet.
- Restart the App by pressing the **EXIT** button to close the App, then open the App.
- Reboot your TV by pressing the **POWER** button on the remote, then turn it back on.

## I am having trouble connecting to my network.
- If you are using an Ethernet cable, ensure it is securely connected to your router/modem and the TV.
- If you are connecting wirelessly, try repositioning your router for the best connection.
- Turn off all devices. Restart your router/modem.
- Try to use another internet-connected device. If it is not working, call your Internet Service Provider (ISP).

## The remote is not responding.
- Make sure the batteries are properly inserted, matching the - and + symbols.
- Replace the batteries with fresh ones.
VIZIO 8 FT. HIGH-SPEED HDMI® CABLE

This 8 ft. high-speed HDMI® cable is ideal for HDTVs. Supporting 1080p and 4k x 2k Ultra High Definition resolutions, the HDMI cable provides picture-perfect HD video, 3D, and superior audio, all at up to 18 Gbps. This all-in-one cable also supports advanced 7.1 surround sound and Audio Return Channel, eliminating the need for additional cables.

Available at www.VIZIO.com
Introducing the new VIZIO 25” 2.1 Sound Stand with a sleek frame - a great fit for TVs up to 55” class. The incredible audio performance combined with deep thumping bass from the built-in subwoofer truly makes the Sound Stand one to deliver—even in tight spaces where a sound bar simply cannot fit.
REGULATORY INFORMATION

**FCC Class B Radio Interference Statement**

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/Display technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Notice**

The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Shielded interface cables and AC power cord, if any, must be used in order to comply with the emission limits.

The manufacturer is not responsible for any radio or Display interference caused by unauthorized modification to this equipment. It is the responsibilities of the user to correct such interference.

**FCC Warning**

Changes or modifications not expressly approved by the party responsible for compliance with the FCC Rules could void the user’s authority to operate this equipment.

**Canada Notice for License-Exempt Radio Apparatus**

This device complies with Industry Canada's license-exempt RSSs. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device operates on a no-protection no-interference basis. Should the user seek to obtain protection from other radio services operating in the same TV bands, a radio license is required. Please consult Industry Canada’s document CPC-2-1-28, Optional Licensing for Low-Power Radio Apparatus in the TV Bands, for details.

Cet appareil est conforme aux CNR exempts de licence d'Industrie Canada. Son fonctionnement est sujet aux deux conditions suivantes:

1. le dispositif ne doit pas produire de brouillage préjudiciable, et
2. ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable

Cet appareil fonctionne sur une base sans protection et sans interférence. Dans le cas où l'utilisateur cherche à obtenir de la protection des autres services de radio fonctionnant sur les mêmes bandes TV, aucune license est requise. Veuillez consulter le document CPC-2-1-28 d’Industrie Canada, License optionnelle pour les appareils radio de faible puissance, pour plus de détails.

**Industry Canada Class B emission compliance statement**

This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

**Declaración de México:**

La operación de este equipo está sujeta a las siguientes dos condiciones: (1) es posible que este equipo o dispositivo no cause interferencia perjudicial y (2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.
LIMITED WARRANTY

UNITED STATES AND CANADA

BY USING YOUR VIZIO PRODUCT YOU AGREE TO BE BOUND BY ALL THE TERMS OF THIS WARRANTY. BEFORE USING YOUR VIZIO PRODUCT, PLEASE READ THIS WARRANTY CAREFULLY. IF YOU DO NOT AGREE TO THE TERMS OF THIS WARRANTY, DO NOT USE THE VIZIO PRODUCT AND, WITHIN THIRTY (30) DAYS OF THE DATE OF PURCHASE, RETURN IT FOR A REFUND TO THE AUTHORIZED RETAILER WHERE YOU PURCHASED IT.

This warranty contains a binding arbitration agreement and a class action waiver for United States residents. If you live in the United States, the binding arbitration agreement and class action waiver affect your rights under this warranty. Please read the text under the section titled "Binding Arbitration Agreement; Class Action Waiver (U.S. Residents Only)" carefully.

How Long This Warranty Lasts
For non-commercial use, VIZIO warrants this product on the terms set forth below for one (1) year from the date of original purchase. For commercial use, VIZIO warrants this product on the terms set forth below for ninety (90) days from the date of original purchase.

What This Warranty Covers
VIZIO warrants the product against defects in materials and workmanship when the product is used normally in accordance with VIZIO’s user guides and manuals. Except where restricted by law, this warranty applies only to the original purchaser of a new product. The purchase must have been made from an authorized retailer in the United States (including Puerto Rico) or Canada. The product must also be located in the country where it was purchased at the time of warranty service.

Zero Bright Pixel Defect Guarantee (Displays Only)
Your product may qualify for a warranty against “zero bright pixel” defects for the duration of the warranty on select new product purchases. To determine if this guarantee applies to your product, refer to the model’s product information page at www.vizio.com, look for the “zero bright pixel” guarantee on the box, or contact VIZIO Technical Support at the email address or telephone number below.

How to Get Service
Before obtaining warranty service, you may visit www.vizio.com for additional help and troubleshooting. To obtain warranty service, contact VIZIO Technical Support via email at TechSupport@VIZIO.com or via phone at 877 MY VIZIO (877-698-4946). The VIZIO Technical Support hours are 6:00AM to 9:00PM Monday through Friday and 7:00AM to 4:00PM Saturday and Sunday, Pacific Time.

Your Obligations Before Service
You must obtain pre-authorization before sending your product to a VIZIO service center. You may be required to supply a purchase receipt (or copy) to show that the product is within the warranty period. When you return a product to a VIZIO service center, you must ship the product in its original packaging or in packaging that affords an equal degree of protection. VIZIO Technical Support will provide instructions for packing and shipping the product to the VIZIO service center.

ALL USER DATA AND DOWNLOADED APPLICATIONS STORED ON A PRODUCT WILL BE DELETED IN THE COURSE OF SOME IN-HOME AND ALL SHIP-IN WARRANTY SERVICE. If this occurs, your product will be restored to its original state. You will be responsible for restoring all applicable user data and downloaded applications. Recovery and reinstallation of user data and downloaded applications is not covered under this warranty. In order to protect your personal information, VIZIO recommends that you always clear all personal information from the product before it is serviced, regardless of the servicer.

VIZIO’s Responsibilities
If VIZIO determines that a product is covered by this warranty, VIZIO will (at its option) repair or replace it, or refund the purchase price to you. There will be no charge for parts or labor during the warranty period. Replacement parts may be new or recertified at VIZIO’s option and sole discretion. Replacement parts and VIZIO’s labor are warranted for the remaining portion of the original warranty or for ninety (90) days from warranty service, whichever is longer.

Types of Service
 Displays that are 32 inches or larger will usually be serviced in-home. In-home service requires complete and easy access to the product and does not include de-installation or re-installation of the product. In-home service is subject to availability. VIZIO will provide other service options when in-home service is not available. All other VIZIO products must be sent to a VIZIO service center to obtain warranty service. VIZIO is not responsible for transportation costs to the service center, but VIZIO will cover return shipping to the customer.

What This Warranty Does Not Cover
This warranty does not cover: (a) cosmetic damage; (b) normal wear and tear; (c) improper operation; (d) improper voltage supply or power surges; (e) signal issues; (f) damage from shipping; (g) acts of God; (h) customer misuse, modifications or adjustments; (i) installation, set-up, or repairs attempted by anyone other than by a VIZIO authorized service center; (j) products with unreadable or removed serial numbers; (k) products requiring routine maintenance; or (l) products sold “AS IS”, “CLEARANCE”, “FACTORY RECERTIFIED”, or by a non-authorized reseller.

What to Do If You Are Not Satisfied With Service
If you feel VIZIO has not met its obligations under this warranty, you may attempt to resolve the issue informally with VIZIO. If you are unable to resolve the issue informally and wish to file a formal claim against VIZIO, and if you are a resident of the United States, you must submit your claim to binding arbitration according to the procedures described below, unless an exception applies. Submitting a claim to binding arbitration means that you do not have the right to have your claim heard by a judge or jury. Instead your claim will be heard by a neutral arbitrator.

Binding Arbitration Agreement; Class Action Waiver (U.S. Residents Only)
UNLESS YOU HAVE BROUGHT AN ELIGIBLE CLAIM IN SMALL CLAIMS COURT OR HAVE OPTED OUT AS DESCRIBED BELOW, ANY CONTROVERSY OR CLAIM RELATING IN ANY WAY TO YOUR VIZIO PRODUCT, INCLUDING ANY CONTROVERSY OR CLAIM ARISING OUT OF OR RELATING TO THIS WARRANTY, A BREACH OF THIS WARRANTY, OR THE VIZIO PRODUCTS’ SALE, CONDITION OR PERFORMANCE, WILL BE SETTLED BY BINDING ARBITRATION ADMINISTERED BY THE AMERICAN ARBITRATION ASSOCIATION ("AAA"). A SINGLE ARBITRATION ASOCIATION, IN ACCORDANCE WITH ITS COMMERCIAL ARBITRATION RULES AND ITS SUPPLEMENTARY PROCEDURES FOR CONSUMER-RELATED DISPUTES. You may learn more about the American Arbitration Association and its rules for arbitration by visiting www.adr.org or by calling 800-778-7879. Since this warranty concerns a transaction in interstate or international commerce, the Federal Arbitration Act will apply.

The filing fees to begin and carry out arbitration will be shared between you and VIZIO, but in no event will your fees ever exceed the amount allowable by the American Arbitration Association, at which point VIZIO will cover all additional administrative fees and expenses. VIZIO waives its right to recover attorneys' fees in connection with any arbitration under this warranty. If you are the prevailing party in an arbitration to which the Supplementary Procedures for Consumer-Related Disputes applies, then you are entitled to recover attorneys' fees as the arbitrator may determine. The dispute will be governed by the laws of the state or territory in which you resided at the time of your purchase (if in the United States). The place of arbitration will be Irvine, California, or your county of residence (if in the United States). The arbitrator will have no authority to award punitive or other damages not measured by the prevailing party’s actual damages, except as may be required by statute. The arbitrator will not award consequential damages, and any award will be limited to monetary damages and will include no equitable relief, injunction, or direction to any party other than the direction to pay a monetary amount. Judgment on the award rendered by the arbitrator will be binding and final, except for any right of appeal provided by the Federal Arbitration Act, and may be entered in any court having jurisdiction. Except as may be required by law, neither you nor VIZIO nor an arbitrator may disclose the existence, content, or results of any arbitration under this warranty without the prior written consent of you and VIZIO.

Any dispute, whether in arbitration, in court, or otherwise, will be conducted solely on an individual basis. VIZIO and YOU AGREE THAT NO PARTY WILL HAVE THE RIGHT OR AUTHORITY FOR ANY DISPUTE TO BE ARBITRATED AS A CLASS ACTION, A PRIVATE ATTORNEY GENERAL ACTION, OR IN ANY OTHER PROCEEDING IN WHICH EITHER PARTY ACTS OR PROPOSES TO ACT IN A REPRESENTATIVE CAPACITY.

NO ARBITRATION OR PROCEEDING WILL BE JOINED, CONSOLIDATED, OR COMBINED WITH ANOTHER ARBITRATION OR PROCEEDING WITHOUT THE PRIOR WRITTEN CONSENT OF ALL PARTIES TO ANY SUCH ARBITRATION OR PROCEEDING.

Exceptions to Binding Arbitration Agreement and Class Action Waiver
If you do not wish to be bound by the binding arbitration agreement and class action waiver, then: (1) you may opt out by sending a written notice to VIZIO, at the attention address for VIZIO Products (U.S. Residents) or VIZIO Canada (Canadian Residents) as described below; (2) you may opt out as described below. If you opt out, you must notify VIZIO in writing within sixty (60) days of the date that you purchased the product; (3) your written notice must be mailed to VIZIO at 39 Tesla, Irvine, CA 92618, Attn: Legal Department; and (3) your written notification must include (a) your name, (b) your address, (c) the date you purchased the product, and (d) a clear statement that you wish to opt out of the binding arbitration agreement and class action waiver.

In addition, you may pursue a claim in small claims court in your county of residence (if in the United States) or in Orange County, California. In such case the provisions of the section titled "Binding Arbitration Agreement; Class Action Waiver (U.S. Residents)" will not apply.

Exclusions to Limitations
TO THE GREATEST EXTENT PERMITTED BY APPLICABLE LAW, THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE DESCRIBED ABOVE. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WILL BE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE. SOME STATES DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES; THE ABOVE EXCLUSIONS MAY NOT APPLY TO YOU.

VIZIO WILL NOT BE RESPONSIBLE FOR LOSS OF USE, LOSS OF INFORMATION OR DATA, COMMERCIAL LOSS, LOSS OF REVENUE OR LOSS PROFITS, OR ANY INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF VIZIO HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

IN LIEU OF ANY OTHER REMEDY FOR ANY AND ALL LOSSES AND DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER
(INCLUDING VIZIO’S NEGLIGENCE, ALLEGED DAMAGE, OR DEFECTIVE GOODS, NO MATTER WHETHER SUCH DEFECTS ARE DISCOVERABLE OR LATENT), VIZIO MAY, AT ITS SOLE AND EXCLUSIVE OPTION AND IN ITS DISCRETION, REPAIR OR REPLACE YOUR PRODUCT, OR REFUND ITS PURCHASE PRICE. AS NOTED, SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

How the Law Applies
This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state and province to province. This warranty applies to the greatest extent permitted by applicable law.

General
No employee or agent of VIZIO may modify this warranty. If any term of this warranty, other than the class action waiver, is found to be unenforceable, that term will be severed from this warranty and all other terms will remain in effect. If the class action waiver is found to be unenforceable, then the entire section titled "Binding Arbitration Agreement; Class Action Waiver (U.S. Residents Only)" will not apply. This warranty applies to the maximum extent not prohibited by law.

Changes to Warranty
This warranty may change without notice, but any change will not affect your original warranty. Check www.vizio.com for the most current version.
LIMITED WARRANTY MEXICO

BY USING YOUR VIZIO PRODUCT YOU AGREE TO BE BOUND BY ALL THE TERMS OF THIS WARRANTY. BEFORE USING YOUR VIZIO PRODUCT, PLEASE READ THIS WARRANTY CAREFULLY. IF YOU DO NOT AGREE TO THE TERMS OF THIS WARRANTY, DO NOT USE THE VIZIO PRODUCT AND, WITHIN THIRTY (30) DAYS OF THE DATE OF PURCHASE, RETURN IT FOR A REFUND TO THE AUTHORIZED RETAILER WHERE YOU PURCHASED IT.

Warranty

The warranty under this warranty is VIZIO Sales & Marketing Mexico S. de R.L. de C.V.

How Long This Warranty Lasts

For non-commercial use, VIZIO warrants the product on the terms set forth below for one (1) year from the date of original purchase. For commercial use, VIZIO warrants this product on the terms set forth below for ninety (90) days from the date of original purchase.

What This Warranty Covers

VIZIO warrants the product against defects in materials and workmanship when the product is used normally in accordance with VIZIO’s user guides and manuals. Except where restricted by law, this warranty applies only to the original purchaser of a new product. The purchase must also be made in Mexico at the time of warranty service.

Zero Bright Pixel Defect Guarantee (Displays Only)

Your product may qualify for a warranty against “zero bright pixel” defects for the duration of the warranty on select new product purchases. To determine if this qualifies, you should refer to the model’s information page at www.vizio.mx, look for the “zero bright pixel” guarantee on the box, or contact VIZIO Technical Support at the email address or telephone number below.

How to Get Service

Before obtaining warranty service, you may visit www.vizio.mx for additional help and troubleshooting. To obtain warranty service, contact VIZIO Technical Support via email at serviciovizio@warrantyservicelatinamerica.com or via phone at 01-800-801-0096 or 001-855-472-7444. The VIZIO Technical Support hours are 9:00AM to 6:00PM Monday through Friday, Central Standard Time.

Your Obligations Before Service

You must obtain pre-authorization before sending your product to a VIZIO service center. You may be required to supply a purchase receipt (or copy) to show that the product is within the warranty period. When you return a product to a VIZIO service center, you must ship the product in its original packaging or in packaging that affords an equal degree of protection. VIZIO Technical Support will provide instructions for packing and shipping the product to the VIZIO service center. ALL USER DATA AND DOWNLOADED APPLICATIONS STORED ON A PRODUCT WILL BE DELETED IN THE COURSE OF SOME IN-HOME AND ALL SHIP-IN WARRANTY SERVICE. If this occurs, your product will be restored to its original state. You will be responsible for restoring all applicable user data and downloaded applications. Recovery and reinstallation of user data and downloaded applications is not covered under this warranty. VIZIO recommends that you always clear all personal information from the product before it is serviced, regardless of the service.

VIZIO’s Responsibilities

If VIZIO determines that a product is covered by this warranty, VIZIO will (at its option) repair or replace it, or refund the purchase price to you. There will be no charge for parts or labor during the warranty period. Replacement parts may be new or used and will meet VIZIO’s quality standards. VIZIO may, at its option, choose to exchange the product for an equivalent product, or to exchange the product for products that are the same or similar except for minor differences. Such replacement products will be warranted for the remaining portion of the original warranty or for ninety (90) days from the date of purchase, whichever is longer.

Types of Service

Displays that are 32 inches or larger will usually be serviced in-home. In-home service requires complete and easy access to the product and does not include de-installation or re-installation of the product. In-home service is subject to availability. VIZIO will provide other service options when in-home service is not available. All other VIZIO products must be sent to a VIZIO service center to obtain warranty service. VIZIO is not responsible for transportation costs to the service center, but VIZIO will cover return shipping to the customer.

What This Warranty Does Not Cover

This warranty does not cover: (a) cosmetic damage; (b) normal wear and tear; (c) improper operation; (d) improper voltage supply or power surges; (e) signal issues; (f) damage from shipping; (g) acts of God; (h) customer misuse, modifications or adjustments; (i) installation, set-up, or repairs attempted by anyone other than by a VIZIO authorized service center; (j) products with unreadable or removed serial numbers; (k) products requiring routine maintenance; or (l) products sold "AS IS”, “CLEARANCE”, “FACTORY RECERTIFIED”, or by a non-authorized reseller.

What to Do If You Are Not Satisfied With Service

If you feel VIZIO has not met its obligations under this warranty, you may attempt to resolve the issue informally with VIZIO. If you are unable to resolve the issue informally and wish to file a formal claim against VIZIO, you may do so.

Exclusions and Limitations

TO THE GREATEST EXTENT PERMITTED BY APPLICABLE LAW, THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE DESCRIBED ABOVE. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WILL BE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE. SOME STATES AND PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

VIZIO WILL NOT BE RESPONSIBLE FOR LOSS OF USE, LOSS OF INFORMATION OR DATA, COMMERCIAL LOSS, LOST REVENUE OR LOST PROFITS, OR OTHER INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF VIZIO HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND EVEN IF THE REMEDY FAILS OF ITS ESSENTIAL PURPOSE. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

IN LIEU OF ANY OTHER REMEDY FOR ANY AND ALL LOSSES AND DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER (INCLUDING VIZIO’S NEGLIGENCE, ALLEGED DAMAGE, OR DEFECTIVE GOODS, NO MATTER WHETHER SUCH DEFECTS ARE DISCOVERABLE OR LATENT), VIZIO MAY, AT ITS SOLE AND EXCLUSIVE OPTION AND IN ITS DISCRETION, REPAIR OR REPLACE YOUR PRODUCT, OR REFUND ITS PURCHASE PRICE. AS NOTED, SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

How the Law Applies

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state and province to province. This warranty applies to the greatest extent permitted by applicable law.

General

No employee or agent of VIZIO may modify this warranty. If any term of this warranty is found to be unenforceable, that term will be severed from this warranty and all other terms will remain in effect. This warranty applies to the maximum extent not prohibited by law.

Changes to Warranty

This warranty may change without notice, but any change will not affect your original warranty. Check www.vizio.mx for the most current version.

INFORMATION EXCLUSIVELY FOR MEXICO

To make a warranty claim, or to obtain parts, components, supplies and accessories, you may contact the importer of record, the warranty service provider, or the establishment from whom you purchased the VIZIO product.

Importer of Record

VIZIO Sales & Marketing Mexico S. de R.L. de C.V.

PRESIDENTE MASARYK 111 PISO 1

C. POLANCO V SECCIÓN

DELEGACION MIGUEL HIDALGO, MEXICO D.F. 11560

Warranty Service Provider

Warranty Support LATAM SA de C.V.

Calle Nubes No. 412

La Rubia del Moral

Leon Gto. Mexico, C.P. 37160

1-800-801-0096 or 001-855-472-7444

Date of purchase:

Model:

Brand:

To make a warranty claim, present your product and either this warranty, duly stamped by the establishment from whom you purchased the VIZIO product, or a valid invoice or receipt showing the date of purchase.

Under the terms of this warranty, VIZIO or its representative must exchange parts and components of the product and include labor and shipping expenses of the product on which this warranty is valid, within the service network, at no cost to the consumer.

VIZIO is not obligated to honor the warranty in the following cases:

(a) When the product has been attempted by anyone other than normal conditions.

(b) When the product has not been operated according to the accompanying instructions for use.

(c) When the product has been altered or repaired by persons not authorized by VIZIO or the respective seller.
Software Licenses
All software is provided subject to a software license agreement(s) and you agree that you will be bound by such license agreement(s) in addition to these terms. Your use of this product is subject to VIZIO’s privacy policy, which may be updated from time to time, and is available to view at http://www.vizio.com/privacy.

Export Regulations
Customer acknowledges that the VIZIO products, which include technology and software, are subject to customs and export control laws in the United States (“US”). The products may also be subject to the customs and export control laws and regulations of the country in which the products are manufactured and/or received.

Internet Connectivity
Network conditions, environmental and other factors may negatively affect connectivity and the resulting video quality, if any.

The applications and content of the applications pictured herein or described in accompanying documentation may only be available in certain countries or languages, may require additional fees or subscription charges, and may be subject to future updates, modifications or discontinuation without notice. VIZIO has no control over third party applications or content and assumes no responsibility for the availability or interruption of such applications or content. Additional third party terms, conditions and restrictions apply. Information in this Quick Start Guide is subject to change without notice. To review the most updated version of this Quick Start Guide and the associated User Manual, go to http://www.vizio.com.

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Caution: Avoid exposing a drive to magnetic fields. Security devices with magnetic fields may include airport walk-through devices and security wands. Airport conveyor belts or similar security devices that check carry-on luggage generally use X-rays and should not cause magnetic damage to drives.

If you are traveling internationally, check the customs regulations for device use for each country you will visit, and check the power cord and adapter requirements for each location in which you plan to use the computer as voltage, frequency and plug configurations may vary.

Warning: To reduce risk of electric shock, fire or damage to your device or other property, do not attempt to power the device with a voltage converter kit sold for appliances.

Battery Disposal
Caution: Battery cells may explode. Do not dispose of the battery in a fire or with ordinary household waste. Dispose of batteries promptly. Replace the battery only with the same or equivalent type of battery recommended by VIZIO.