## IT management made simple

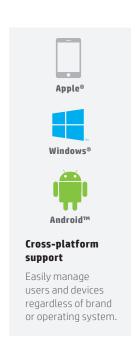
## **HP Touchpoint Manager**

Help boost productivity with HP Touchpoint Manager—a powerful, cloud-based app that simplifies everyday IT management tasks across different devices, brands, and operating systems.





Receive real-time status alerts to help troubleshoot issues quickly and easily.



Mobility is transforming the workplace—requiring organizations to support more remote workers, field agents, and devices than ever before. This can present challenges for IT managers, especially when resources are limited. HP Touchpoint Manager gives organizations a onestop solution for managing users, data, and devices—regardless of brand or operating system¹—from a simple-to-use dashboard. There is no logging in and out of different applications, so you can solve problems faster and easier.

Access your device-management, security-policy, and user-support tools from virtually anywhere to solve issues in real time—improving IT effectiveness and employee productivity. IT managers and end users alike can use the agent-based wizard to easily enroll iPhone® and iPad® devices, as well as other devices running on Microsoft® Windows and Android.





One solution, all devices



Cloud-based and intuitive



Scalable to meet your needs

# Powerful tools made easy to use

With an intuitive dashboard that delivers real-time insights and alerts, HP Touchpoint Manager keeps you connected to the people and systems that power your business.

- Manage data, devices, and users at your office or on the go.
- Track device inventory and health, and get a head start on troubleshooting issues.
- Use point-and-click wizards to perform maintenance tasks with greater ease and in less time.

## **Increase productivity**

HP Touchpoint Manager gives you the ability to find and fix problems before they impact productivity—so you can keep your business up and running no matter where you are.

- Receive real-time alerts to get a head start on troubleshooting and avoid catastrophic failures.
- Eliminate repetitive tasks and enable employees to support themselves for common IT issues such as password reset.
- Avoid overhead costs of deploying multiple solutions to support your environment.



Find, lock, and even erase data on lost or stolen devices—virtually anywhere, anytime—using HP Touchpoint Manager.

## Protect company data

HP Touchpoint Manager strengthens and simplifies enforcement of security and mobility policies by enabling you to deploy a single, unified security model across PCs and mobile devices.

- Secure data on company and employeeowned devices by enforcing security policies, including passwords.
- Quickly detect and respond to device security policy violations with helpful alerts and geo-mapping capabilities.
- Remotely find, lock, and wipe lost or stolen devices.2

Benefit from special features unique to HP devices, including HP Always On Remote Management<sup>3</sup> out-of-band wipe, lock, and unlock.

- <sup>1</sup> HP Touchpoint Manager supports Android and Windows operating systems, iPhone and iPad devices, and PCs, notebooks, tablets, and smartphones from various manufacturers. Not available in all countries. Subscription plan is required. Visit hp.com/touchpoint for availability information, pricing, and system requirements.
- <sup>2</sup> Subject to various environmental features. Lost devices must be powered on and have wireless access. The service is not a guarantee.
- <sup>3</sup> Planned to be available in January 2015. Out-ofband, HP-only wipe, lock, unlock, and reporting of BIOS boot error codes is planned to be available on select HP EliteBooks: requires Intel vPro technology, and functions in S3/Sleep, S4/ Hibernate, and S5/Soft Off power states.

## Achieve greater cost predictability and savings

With HP Touchpoint Manager, you get a single IT manageability solution with subscription-based pricing that helps you make the most of your existing IT resources.

- Avoid the extra expenses of licensing multiple solutions or hiring outside consultants to manage your IT environment.
- Pay for only what you need—easily add or reduce services as your company requirements change.

### Solve problems faster and easier

HP Touchpoint Manager is your one-stop manageability solution to boost productivity and meet your business and IT needs today and into the future. A cloud-based app with simple, intuitive tools, HP Touchpoint Manager is designed to work for everyone not just IT professionals.

#### Learn more at hp.com/touchpoint

## **One-stop IT manageability solution**

HP Touchpoint Manager's single, simple-tounderstand dashboard gives your IT staff easy access to monitoring, management, and troubleshooting tools.



#### Mobile device security policy

Apply custom security levels for iPad, iPhone, and Android mobile devices.



#### Firewall policy

Monitor and enable the Microsoft Windows firewall service on Windows computers.



#### **Proactive alerts**

Get notified about issues such as virus protection policy enforcement, hard disk health, battery, and firewall protection policy enforcement.



#### **Remote lock**

Perform a screen lock (PIN block) or Windows logoff on a managed device if it is reported lost or stolen.2



#### Remote data erase

Remove data from a managed mobile device, notebook, or desktop PC.2



#### Smart battery health monitor

Get notified when a managed Windows computer needs a replacement battery.



#### Remote find device

Pinpoint the location of a missing device on an online map.



#### Local password reset

Reset a forgotten password on Windows notebooks or desktops.



#### **Virus protection policy**

Detect whether antivirus software has been enabled on a Windows device. If not, automatically enable and maintain Microsoft Windows Defender or Microsoft Security Essentials.



#### Hard disk health

Monitor hard drives on managed notebooks and desktops, and get notified if a drive is full or needs to be replaced.

To experience these and other HP Touchpoint Manager features, subscribe to the latest version at hp.com/touchpoint.

#### Sign up for updates hp.com/go/getupdated









Rate this document

© Copyright 2014 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

Microsoft, Office, and Windows are U.S. registered trademarks of the Microsoft group of companies. Android™ is a trademark of Google Inc. Apple, iPad, and iPhone are trademarks of Apple Inc., registered in the United States and other countries.

